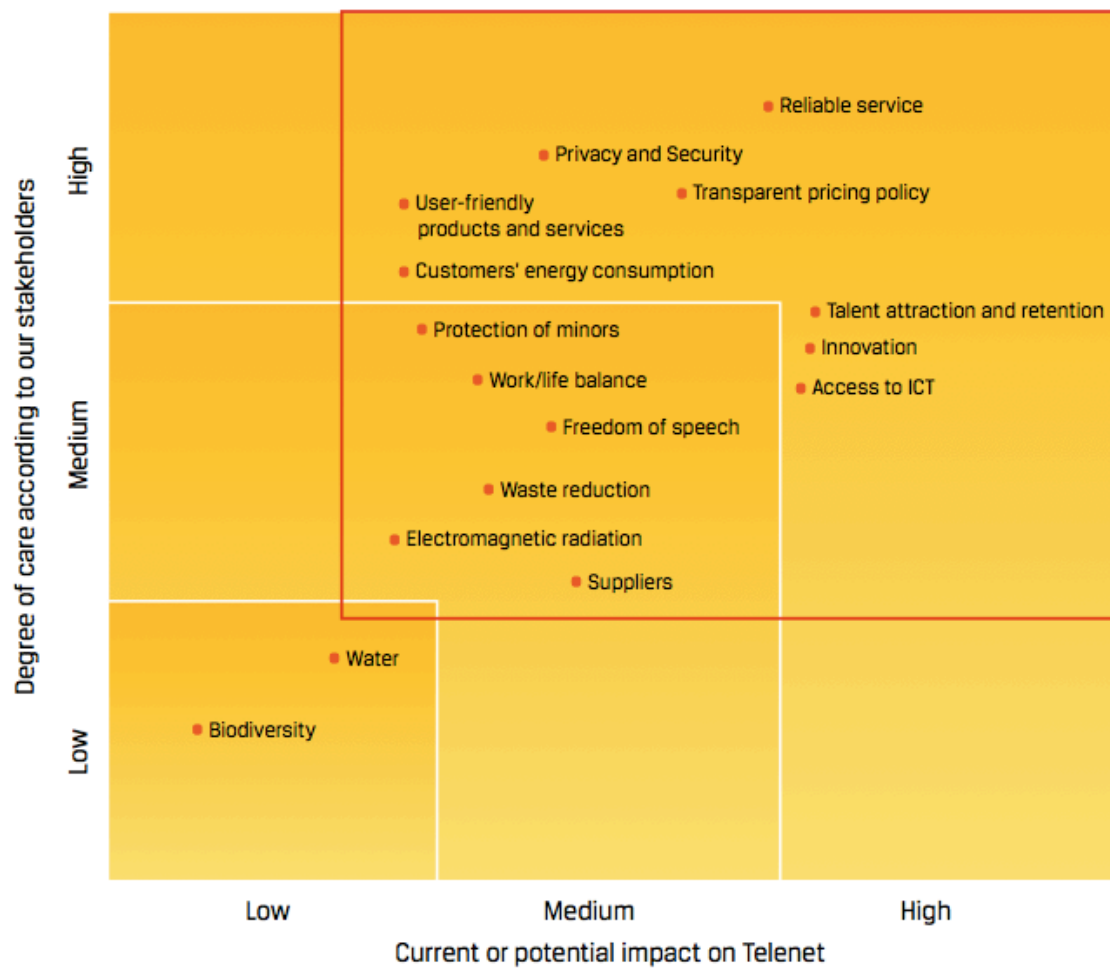


Company:	Telenet
Sector:	Media
Report Year:	2013
Headquarters:	Belgium
Standard Application:	GRI G4 Core
Format:	Matrix



Concrete action items

We wish to achieve these objectives by working with the most relevant issues ('materialities') that have been communicated to us by our stakeholders. To define the material issues for Telenet, we drew up a materiality matrix in 2012. Prior to this, we conducted a stakeholder prioritisation exercise, where we defined our five main stakeholder groups:

- Customers (residential & business)
- NGOs & peers
- employees
- suppliers
- Law and regulations and lobby

We asked these stakeholders which subject matter relating to the economy, society and the environment Telenet should have an impact on. A total of

1,524 business and residential customers, employees, suppliers and other stakeholders indicated which subjects should, in their view, be given priority. This brought out 16 focus points. We retained 14 of these 16 as material focus points.

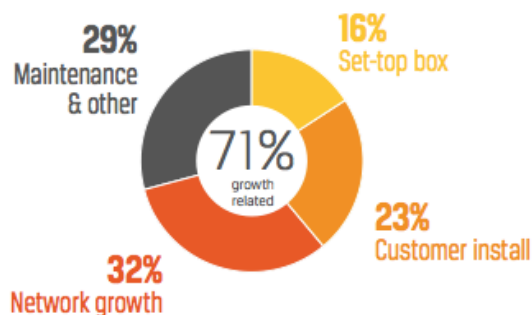
Objectives and results

Key performance indicators or KPIs have been drawn up for each of the fourteen materialities. They specify the issues and ensure that our efforts in these areas are measurable. All indicators are assigned to an individual member of the Senior Leadership Team.



Accrued capital expenditures

(excluding capitalized content rights and reversal of import duties)



Balanced revenue profile

(FY 2013)

